

Guidelines for working with families who have No Recourse to Public Funds (NRPF)

On first presentation to MASH or office presentation

- Establish why have the family presented to Children's Social Care?
- What support is being sought from Social Care?

Use language line if needed to assist with communication (please use your individual team code to access this)

If the family is claiming destitution due to their immigration status and requesting a service of Children Social Care

Please explain to the family that Oxfordshire County Council subscribes to NRPF connect and shares information with the Home Office as set out in the Nationality Immigration and Asylum Act 2002. This allows Children's Social Care to establish the family's immigration status and immigration history.

Questions to ask

- What is the nationality of each member of the family?
- How long have the family been in Oxford and the UK?
- What steps have the family taken to either regularise their stay in the UK or return to their country of origin? What is their plan?
- Is the family seeking asylum? If the family is claiming asylum or has previously claimed there may be alternative support available via the Home Office.
- Where has the family been staying before presenting to Children's Social Care and why is this accommodation no longer available?
- How has the family been supporting themselves financial with rent/living costs?
- Establish family/friends who the family can stay with whilst we consider their position

After completion of the above questions a separate [checklist](#) needs to be completed by the social worker. All this information needs to be visible and accessible via FWi.

A separate consent [form](#) needs to be completed and signed by the family.

Once the above has been completed then we will have a clearer picture of the next steps and whether we have an immediate duty to assist or whether an alternative agency is more appropriate for the family's needs/situation

It is appreciated that these cases can be complex and time consuming so if you wish to discuss an individual case or you have questions around the guidelines then please contact the Housing and Immigration team in the first instance at the City CAFAT Team on 01865 328563.

As an alternative option you may wish to contact the NRPF Network in London (without giving the family's names) – see Section 4 (link to d library) for information and contact details.

These are guidelines only and will be subject to change.